

Experience OKI peace of mind

Refilled cartridges and non-genuine consumables can seriously damage your OKI printer.

Always use OKI original consumables.



OKI DATA AUSTRALIA
WWW.OKI.COM/AU

SUPPORT
1800 807 472
okicustomersupport@hcl.com

OKI DATA NEW ZEALAND
WWW.OKI.COM/AU

SUPPORT
0800 778 800
okicustomersupport@hcl.com

**Register online today to
extend your warranty to
3 years for free!***



Warranty registration

OKI
Open up your dreams

Great choice!

There are many good reasons for choosing a product from OKI. Our devices are manufactured to the highest standards of quality and technology, which have been confirmed by independent tests time and again.

All you need to do is register your product online within 30 days of purchase at

warranty.oki.com.au

(for Australia customers)

warranty.oki.co.nz

(for New Zealand customers)



OKI Data Australia warrants that at the time of supply all products and parts will be free from defects in material and workmanship, and will repair or replace faulty product parts for the period stated in the Product Warranties Table. OKI Data Australia will at all times comply with its obligations at law including the Australian Consumer Law (ACL). This warranty only applies to the OKI products below.

Product category	Model	Standard warranty	FREE 3 year extended warranty (upon registration)
OKI Colour Printers/MFP's	All models*	1 year on-site	3 year on-site
	B512/B820/ES5112	1 year on-site	3 year on-site
OKI Mono Printers	B412/B432/ ES4132	1 year return to base	3 year return to base

*The following products are not eligible for the warranty extension to 3 years:

Product category	Model	Warranty
OKI Dot Matrix Printers	All models	1 year return to base
OKI Label Printers	Pro1040/Pro1050	1 year on-site

OKI DATA AUSTRALIA PTY LTD

AUSTRALIA

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NEW ZEALAND

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OKI Data Australia Pty Ltd (ABN 97 140 212 335), herein known as OKI, provides certain warranties for products sold by it as outlined below:

WARRANTY

OKI warrants that the product purchased by you will perform in accordance with specifications and conforms to OKI's Official Published Specifications.

Our goods come with guarantees that cannot be excluded under the Australian and New Zealand Consumer Law.

Customers are invited to discuss potential remedies for defective or faulty goods, including repair, replacement or refund, with OKI.

PERIOD

OKI shall provide the following warranties in respect of the relevant specified products:

- OKI Dot Matrix, Laser, LED Colour and Mono printers and Plain Paper facsimiles are warranted for 12 months from the date of purchase subject to the table set out on this Warranty Card;
- OKI product accessories and spare parts supplied by OKI are warranted for 90 days from the date of purchase, except where accessories are supplied with the product purchase, then the product warranty applies; and
- OKI consumable items are warranted against defects in material and workmanship for 90 days from the date of purchase.

Notwithstanding the warranties provided above, OKI shall provide an extended warranty for a period of 3 years from the date of purchase, in respect of the purchase of any OKI LED Colour printer, OKI Mono printer or OKI Laser printer provided that such product is registered with OKI within 30 days of purchase via OKI's website subject to the table set out on this Warranty Card:

warranty.oki.com.au (for Australia customers)
warranty.oki.co.nz (for New Zealand customers)

OKI calculates the commencement of the warranty period from the date of your receipt, unless OKI or your reseller informs you otherwise in writing. Second-hand, evaluation and demo stock do not qualify for standard or extended warranty.

LIMITATION OF LIABILITY

To the extent permitted by law, OKI's maximum liability under this warranty will not exceed the original purchase price of the product or, at OKI's option, the cost of replacing the product. OKI reserves the right to replace the product with the same or equivalent product rather than repair it.

To the extent permitted by law in no event shall OKI be liable for any consequential or contingent liability, loss or damage whatsoever arising under these terms and conditions.

WHAT YOU MUST DO TO CLAIM UNDER THIS WARRANTY

It is your responsibility, where applicable, before service is provided, to follow the problem determination, problem analysis and service request procedures that OKI or their authorised service agent provides. You are required to present proof of purchase in the form of an invoice or purchase receipt. Please contact OKI using the relevant phone number or email address supplied for any warranty claims.

PROCEDURE

OKI agrees, subject to the terms and conditions herein, to repair or replace at OKI's cost any faulty product purchased by you. During the warranty period OKI will provide the warranty service for the product and will manage and install such repairs that may apply to the product.

The only person authorised to service or repair the machine are employees of OKI or their authorised service agents.

When a service involves the exchange of the machine or part/component, the item OKI or the authorised repair centre replaces, becomes yours. Any product or part so replaced will be in good working order and will assume the remaining warranty of the product.

Repaired or replaced products (except consumables), will be covered by the original warranty for the remainder of the period outstanding or 90 days whichever is longer. Repaired or replaced consumables will be covered by a warranty for a period of 90 days of receipt of such products.

Subject to the Geographical Limitation set out below, this warranty service will be carried out on site, unless the product to which this warranty applies is a facsimile, dot matrix printer or mono LED printer then you are required to return, at your cost and at your risk, the product for service or repair under the warranty to your nearest OKI service centre.

OKI does not warrant uninterrupted or error-free operation of the product. To the extent permitted by law this warranty will not apply:

- If the product has not been installed, operated and maintained in accordance with OKI's installation and operating instructions.
- To damage, malfunction or failure resulting from accident, misuse, abuse, main supply problems, thunderstorm activity, infestation by insects or vermin, tampering by unauthorised persons, any malfunctions relating from the use of defective or incompatible accessories, exposure to abnormally corrosive conditions, or any foreign object in the product, or any physical damage to the product caused by the customer;
- To any failure to the extent that the failure is not a failure of the product to perform in accordance with its specifications or is otherwise faulty or defective;
- Where the product has been altered, incorrectly reconfigured, tampered with or repaired by anyone other than an employee of OKI or their authorised agents;
- Where non-genuine OKI consumables or spare parts have been used.

GEOGRAPHICAL LIMITATION

For Machines that are covered by On Site Warranty Service, this warranty is applicable only in Australian States and Territories and New Zealand. This warranty excludes products purchased in Australia and New Zealand via a non authorised distributor.

Should installations/repairs be considered in remote locations (outside of Capital Cities - 50km radius; Country location > 50km radius from the nearest authorised service facility), additional travel charges will apply.