

Office Oracle

est 2011

TERMS & CONDITIONS

1. Overview Application

Your acceptance of the Products shall be deemed to constitute acceptance of these Terms. Full T&Cs are available at any time. This is used as a brief overview.

2. Orders

Order By Online @ www.office-oracle.com or by phone on 02080903300 lines are open Monday to Friday 8.30am to 6.00pm. For two-day delivery orders must be placed before 5:00pm. By placing an order, you agree to the full T&Cs for Office Oracle Group LTD.

3. Delivery

Items in stock will be delivered the next working day. Furniture / Special items delivery date will be agreed. Non-Stock standard items are two working days through "Office Oracle" Logistics, we can do 3rd party delivery on a next day service. Delivery times are 7am – 5:30pm and a signature is required.

4. Payment

We offer 30 days credit accounts, please apply to finance@office-oracle.com or Account manager, accept; BACS Payments, Debit & credit cards. We Don't accept; American Express., Cheques or Cash. Direct debit collection can be arranged if you prefer to make the payment process simple for your business.

5. Returns

Return items within a 7-day period of the date the order was placed for a full credit. Please contact your account manager or office to arrange. After the 7-day threshold, you will be unable to return your product unless agreed with your account manager. Must be returned in the condition they were originally supplied; boxes must be unopened or in a sealable condition. Special items are non-returnable, Special items are determined by anything that is not listed on www.office-oracle.com at point of order. Please do note that all catering items are non-refundable and non-returnable, if you have been sent the incorrect product, we will happily send you the correct product. But if you (the client) have ordered the incorrect product we will have to charge for the reorder of the correct item. We do not offer cash refunds on credits or overpayments. We only give credit to use against future purchases.

6. Damages

Missing or Faulty Items Please contact us within 24 hours of your delivery on 02080903300 or to info@office-oracle.com

7. Warranty

All products purchased through Office Oracle hold manufacturer's warranty or guarantee. "Office Oracle Group" will not be liable for the warranty or guarantees. These will solely sit with the manufacturer.

8. Liability

Nothing in these Terms shall exclude or limit "Office Oracle" liability for fraud or for death or personal injury caused by its negligence or any other liability to the extent that the same may not be excluded or limited as a matter of law.

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9. General

“Office Oracle” shall not be liable to you for any loss or damage which you might suffer arising from “Office Oracle” delay in fulfilling or failure to fulfil any of its obligations under these Terms.

10. Defined Terms

“Office Oracle” means Office Oracle Group LTD; whose head office is at Unit 6 Optima Park, Thames Road, Dartford DA1 4QX. “Terms” means these terms and conditions of sale. “Products” means any products listed in this catalogue for which you place an order which is accepted by you the customer.

11. Pricing

“Office Oracle” have the right to raise pricing with good reason, the product pricing controlled by currency fluctuations and market demand. We will communicate any price increases where necessary.