

Colyer Group

Quality Policy Statement

The Management of Colyer London, Colyer Repropoint and MJ Colyer Phillips (herein referred to as 'the Group') have a policy of continual improvement. In line with this policy we recognise the benefits of operating our business in compliance with the requirements of ISO 9001:2015.

It is the Directors' wish to ensure that the Group complies with and fully embraces the spirit of the requirements of ISO 9001:2015 and any other applicable requirements which shall be subject to Internal and External Audit at regular intervals.

Quality objectives shall be set by top management and shall be reviewed periodically to enable us to maintain a structured and consistent approach to business, maximise internal efficiency, and maintain through its adoption, the very highest standards of Customer care possible. Our objectives and other actions shall help to drive continual improvement within our management system.

The Group complies with and seeks to exceed the requirements of the Health and Safety at Work Act: 1974.

It is the Directors' belief that in adopting the procedures implicit within this standard, it will enable us to increase the company's operating efficiency, minimise wastage and hence improve profitability, whilst maintaining and continuously improving the levels of Customer satisfaction.

Our aim is to always achieve total Customer satisfaction with the services we offer so Customers continue to choose us as their preferred supplier and also confidently recommend our Companies to other potential customers.

This policy statement is to be reviewed for continuing suitability and shall be communicated to, understood and followed by all personnel at all levels employed by the Group.

COLYER LONDON

Managing Director.....
Date 20 July 2017

COLYER REPROPOINT

Managing Director.....
Date 20 July 2017

MJ COLYER PHILLIPS

Managing Director.....
Date 20 July 2017

